

Doctors' Care Family Medical Services Nondiscrimination Statement

Discrimination is Against the Law

Doctors' Care Family Medical Services complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Doctors' Care Family Medical Services does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Doctors' Care Family Medical Services:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Assistance as needed with written information
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Assistance as needed with written information

If you need these services, contact Cassi R. Kellett, RN, MSN.

If you believe that **Doctors' Care Family Medical Services** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Cassi R. Kellett, RN, MSN, Practice Administrator, 307 E. Meighan Blvd, Gadsden, AL 35903, Phone (256)543-2273, Fax (256)543-2293, email ckellett@doctorscarephysicians.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Cassi R. Kellett is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.